

Dear,

We have recently learned that with updates in technology, the older card swipe system that is utilized to provide access to halls and student rooms in building A-F and I-House can no longer be supported. We had every intention to update the swipe system in summer 2022, but supply chain issues prevented us from doing so.

What does this mean for you?

- When you return in January, **you will need to check in** either at the Housing Main Office (Weekdays during office hours, 8am-5pm) or at the Hillside Service desk (weekends and after hours up until 10 p.m.) where you will be issued a metal key. This one key will get you access to the building, your suite (where applicable), and your room. IDs will continue to work in suite doors and rooms, but if the lock loses power or programming, you will have to resort to using the key. For this reason, you should keep your key and ID card with you at all times.
- There is no deposit on the key, but (similar to losing your ID), if you lose this key, there is a fee to replace the key and re-core the lock for safety. The fee of \$100 will be applied to your account to cover the cost of replacement.
- If you are here for the Winter Break, you will need to go to get your key on January 3rd when the old system will be retired.

We apologize for the change. It was truly unavoidable.

Here are some resources for you.

- Housing Main Office (562) 985-4187
- Hillside Service Center (562)-985-5161
- RA Staff On Call (562)340-9307

Wishing you a great break!

Housing and Residential Life

This is an automated message, if you have questions email or call the housing office at 562.985.4187