

# GREETINGS & WELCOME TO UNIVERSITY HOUSING

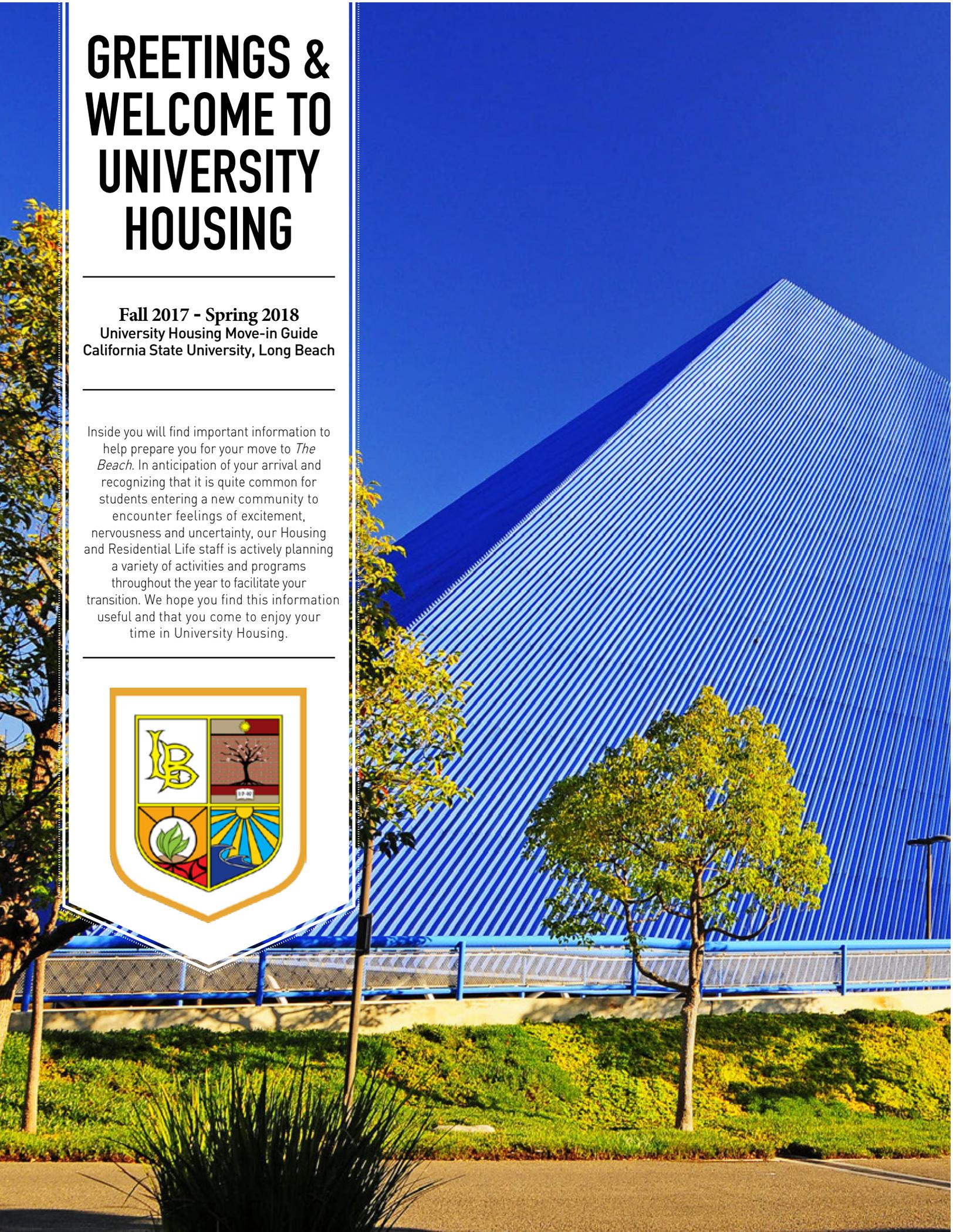
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**Fall 2017 - Spring 2018**  
University Housing Move-in Guide  
California State University, Long Beach

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Inside you will find important information to help prepare you for your move to *The Beach*. In anticipation of your arrival and recognizing that it is quite common for students entering a new community to encounter feelings of excitement, nervousness and uncertainty, our Housing and Residential Life staff is actively planning a variety of activities and programs throughout the year to facilitate your transition. We hope you find this information useful and that you come to enjoy your time in University Housing.

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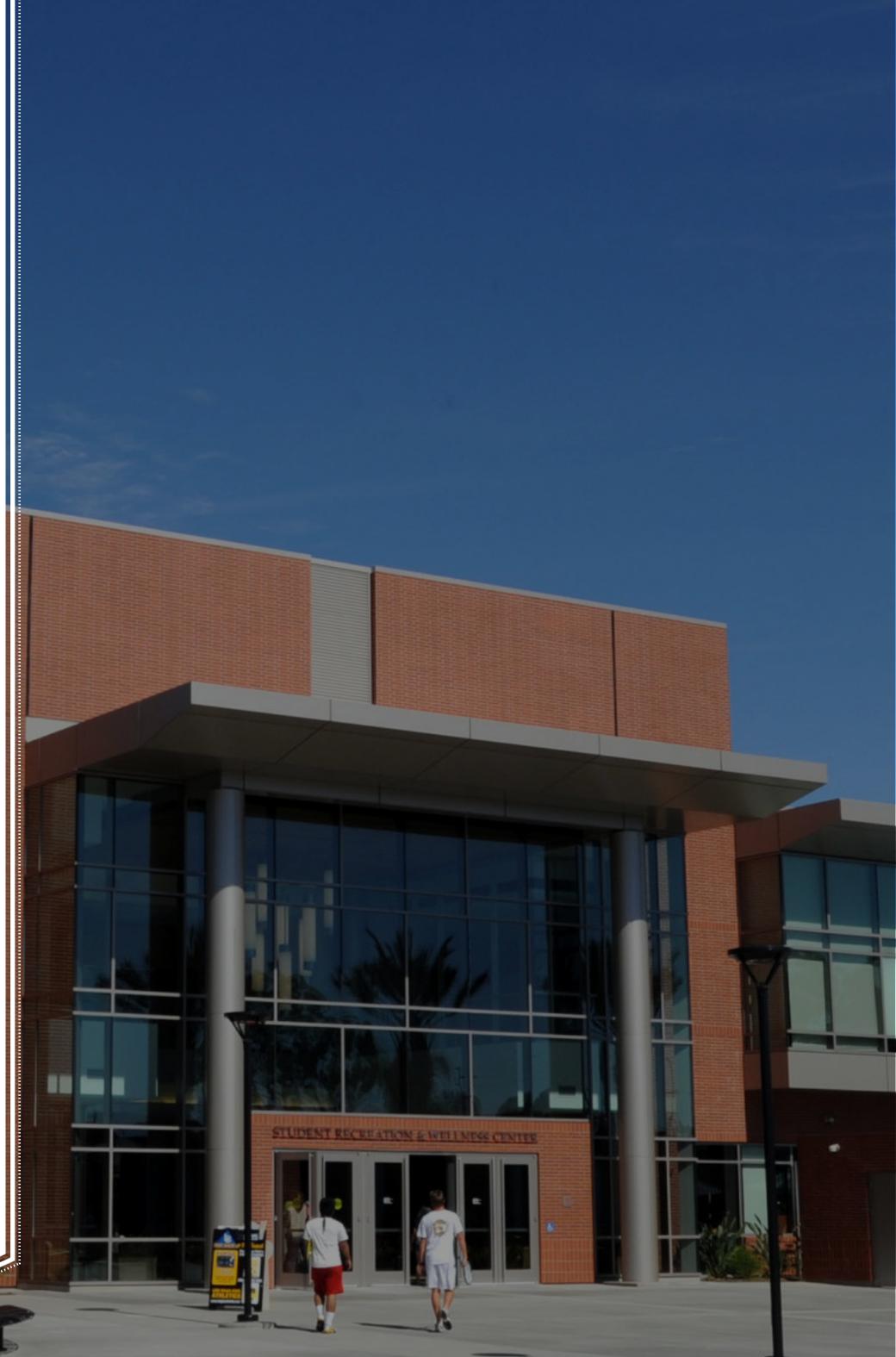
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## MISSION STATEMENT

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THE OFFICE OF HOUSING AND RESIDENTIAL LIFE AT CALIFORNIA STATE UNIVERSITY, LONG BEACH RECOGNIZES THAT LEARNING TAKES PLACE BOTH IN AND OUT OF THE CLASSROOM. WE CREATE INCLUSIVE COMMUNITIES THAT FOSTER STUDENT HEALTH AND WELLNESS, PERSONAL AND SOCIAL DEVELOPMENT, ACADEMIC EXCELLENCE AND GOOD CITIZENSHIP. IN COLLABORATION WITH OUR CAMPUS PARTNERS, WE ARE RESPONSIVE TO THE NEEDS OF OUR RESIDENTS AND CLIENTS AND ENDEAVOR TO PROVIDE HIGH QUALITY SERVICE. WE ARE COMMITTED TO A CLEAN, WELL MAINTAINED, SAFE AND SECURE ENVIRONMENT FOR THE COMFORT AND PROTECTION OF STUDENTS, FACULTY, STAFF AND GUESTS.

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# RESIDENTIAL COLLEGES

University Housing welcomes you for Fall 2017. You have been placed into one of three Residential Colleges.

Each college has live-in faculty, an on-site academic coordinator and programs and traditions unique to their residential college.

Students identify strongly with their membership in one of these communities. Each college has its own colors and shield that can be seen throughout the communities. The shields were developed by members of the community with meaning behind each shield explained here.

## HILLSIDE COLLEGE

Hall A, B, C, D, E, & F  
International House  
Los Alamitos Hall  
Los Cerritos Hall

The plant on the shield represents the greenery and beauty of the college. Surrounding the plant is an orange encasing representing the four areas of Hillside joined together in community. The soil nourishing the plant's roots represent the academic colleges from where our growth is grounded through education.



## BEACHSIDE COLLEGE

Pacific Hall  
Beach Hall

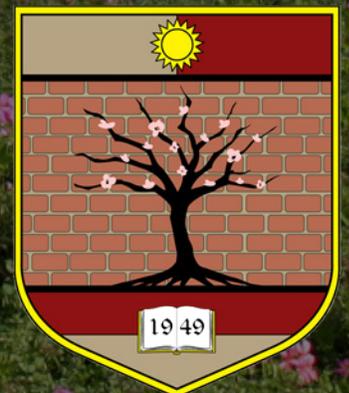
The sun represents CSULB and its students' bright futures. The sun rays represent the eight academic colleges and the outreaching opportunities awaiting the students. At its base, the two waves represent Beach and Pacific Halls and the new experiences residents will be discovering.



## PARKSIDE COLLEGE

Hall G, H, J, K, L, M, N, P, & Q

The bricks at Parkside Halls demonstrate the strength and foundation of the college. The Peach blossom tree shows the liveliness of the college with nine branches representing the halls of Parkside. On the branches, the blossoms represent the growth of community we are building.



# MOVE-IN DAY

**SATURDAY  
AUGUST 19TH**

**For your specific time to check in please reference the time sent to you by email.**

**Hillside & Parkside**  
Check In @ Tent in Lot 14C

**Beachside**  
Check In @ Beachside Campus

## CHECKING IN

To ease your move-in process, we have implemented a check-in system to avoid long delays. Your cooperation in arriving within your designated time period will expedite the process for all residents. Students who arrive outside of their designated time will be asked to wait for those on time arrivals.

## STUDENT ID

Residents must have their Campus ID for check-in. Students should have gotten their ID Cards during SOAR. If a replacement is needed, ID Card Services will be on site at the check-in tent. For more information, ID Card Services can be contacted at **(562)-985-7388** or **IDCard@csulb.edu**.

## LOCATION

The central check-in location for Hillside & Parkside residence halls will be located in Parking Lot 14C, the bright green area on the map on the next page. Beachside residents will check-in at Beachside.

## PARKING

Parking permits will not be required on Saturday, August 19 for check-in. Unloading zones are for temporary 30 minute parking only, a restriction that will be enforced by university police. After dropping off your belongings, please exit the loading zones to allow others to unload. Parking permits will not be required on Sunday August 20, however permits are needed 7am Monday August 21.

## PACKING CHECKLIST

CSULB Campus ID	Iron
Bedding (Extra Long Twin Sheets)	Fan
Pillows/Pillowcases	Computer
Clothes Hangers	Cellphone
Towels and Washclothes	Radio
Shower Shoes	Surge Protectors
Bathrobe	Desk Lamp
Toiletries	Laundry Basket
Hair Dryer	HE Detergent

## ITEMS NOT ALLOWED

Halogen Lamps	Pets
Hot Plates	Weapons
Bed Risers	Alcohol
Candles	Alcohol Containers

# Move-in Map



## Key

-  Temporary Unloading Zones (30 min parking)
-  Parkside College
-  Hillside College
-  Beachside College
-  Public Restrooms

# LIVING AT THE BEACH

The following pages are intended to offer you a very general overview of policies, systems, and services you will experience during your time at University Housing. A detailed handbook will be issued to each resident at Move-In.

\*Please Note: College Service Centers (pg 9) are your primary contacts for information.

## ROOM FURNISHINGS

Rooms are furnished with single beds (80" x 34" XL Twin), dressers, desks, chairs, wastebaskets, and basic cable channels. Before you purchase large items or decorative accessories, you might want to wait to coordinate with your roommate.

## KEYS AND KEY CARDS

Parkside and Hillside College residents use their campus Photo I.D. to access their halls and room. Hard room keys will be issued for Beachside College residents. If your campus photo I.D. is lost or becomes damaged, replacement cards can be issued at I.D. Card Services located in the CSULB bookstore. Once replaced, go to your Hall Offices to have the new I.D. card encoded for building access.

## CABLE TV

You must have a digital QAM tuner in your television to receive channels in the residential colleges. A coaxial cable will be needed to connect to the wall jack in the bedroom (we suggest 10 feet in length). You can find a channel line-up online at the Residential Life Portal [housing.csulb.edu/RLP](http://housing.csulb.edu/RLP) or within the Media Guide provided in your room.

## INTERNET

All University Housing buildings\* now have WiFi access using the University Beachnet+ network. Devices such as smart TVs, game consoles, and streaming players will not work on Beachnet+ and need to be registered online at [housing.csulb.edu/rlp/tech\\_requests.htm](http://housing.csulb.edu/rlp/tech_requests.htm) before they will work. Once your device(s) have been registered (allow up to 48hrs), then the device can be connected to the Beachnet-Guest-Access network. There will be a Media Guide provided in your room with further instructions on how to connect.

*\*International House bedrooms do not have access to Beachnet+. You will need an ethernet cable (suggest a 10ft in length) to allow for wired internet access.*

*\*\*Wireless printers and Chromecasts will not work on the Beachnet wireless networks.*

## RESIDENTIAL LIFE

We take pride in providing various social and educational programs and events to support student interaction and growth. Past social events include sports outings, campouts, musicals, theme parks, craft events, dances, movie nights, and more. Community Service opportunities include food drives, CPR Training, beach clean ups, and more. Residents are also provided with educational programming like resume and paper writing, health and safety workshops, and more.

# LIVING AT THE BEACH CONTINUED

## BICYCLES

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Residents who bring bicycles on campus are advised to park them in the bicycle racks near the residence halls and to utilize U-lock bike locks. A limited number of U-Locks are available at a deep discount to residential student who are first to register their bikes with University Police. We do not recommend cable bike locks or that you bring an expensive bicycle to campus. Bicycles are not permitted in any suite, living room or any common areas. There are bicycle racks in front of each building area. With the exception of the International House, bicycles may be kept in student rooms if both roommates agree.

## PARKING

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A valid parking permit is required to park on campus at all times and can be purchased at the Parking and Transportation Services website. Permits will be issued based on the students housing location. Parking for housing is limited.

On campus parking availability is reducing in response to long term planning, sustainability, and increased enrollment at CSULB. In the Fall of 2016 new parking restrictions were put in place in response. Therefore, First-Year Freshman who live in University Housing are not eligible to purchase campus parking permits. First-year freshman may not bring a car to campus, and instead are expected to utilize public transportation.

Residents will only be able to park in portions of Lot 14C, Lot 14D, Lot 19, and at Beachside Lot.

## MAIL & PACKAGE DELIVERY

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Mail is delivered to the College Service Centers each day where it is sorted and put in the individual mail boxes. Your mail box number is the same as your room number and it is important that your correspondents use your complete address, including your room number. More information can be found on page 9.

## FACULTY IN RESIDENCE (FIR)

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Faculty in Residence are full-time faculty members living in the Residential Colleges. In addition to providing academic advisement and tutoring, the FIR are available to initiate, sponsor, and support a whole range of formal and informal educational programs for all residents. Get to know the Faculty in Residence on the Residential Life Portal (pg 8).

# STUDENT SERVICES

## DINING HALL / FOOD SERVICES

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Residents will have access to three residential dining halls at the three respective colleges. Your campus photo I.D. card allows you to have access to the dining halls. The first meal to be served will be brunch on Sunday August 20, 2017. The dining hall service hours will be provided in the handbook at move-in, as well as the menu guide.

## CONVENIENCE STORES

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There are two convenience stores located in University Housing; Central Park of Parkside and The Ground Floor on the first floor of Los Alamitos (Hillside- Traditional Hall). Both provide residents with authentic coffee, drinks, snack foods, delicacies, and offer other college necessities.

## RESIDENTIAL LIFE PORTAL (RLP)

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RLP is a website created just for residents to allow easy web access for all resident needs, including service and repair requests, as well as useful housing links. University Housing encourages you to bookmark RLP ([housing.csulb.edu/rlp](http://housing.csulb.edu/rlp))

## LAUNDRY

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Each hall has laundry rooms equipped with high efficiency washing machines and dryers. Laundry facilities only take the laundry cards that student can use to purchase and reload a specific value on the card. Card can be purchase using a debit or credit card at the dispenser machines. Students must bring their own irons and laundry supplies.

## HOUSEKEEPING

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Residents are responsible for the cleanliness of their individual spaces (residence hall rooms, suite bedrooms). All interior and exterior public areas (restrooms in suites and residence halls, hallways, lobbies, etc.) are maintained by a custodial staff. Each Hall Office maintains a small inventory of vacuums that can be checked out for use in bedrooms. Residents will be required to leave a valid picture ID to check-out a vacuum. All other cleaning equipment or products must be provided by residents.

## MAINTENANCE

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University Housing Facilities Maintenance Staff performs preventative and routine maintenance, the repairing of public areas of buildings and repairs within individual resident rooms. Damages or non-working items in your room can be resolved and corrected by a maintenance request available at the Residential Life Portal website.

## COMPUTER & TV TECHNICIANS

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There are Resident Assistants of Technology who are available to help with computer network connection and tv issues. They are not allowed to fix your printer or computer hardware issues, but they can recommend where to take it to have it repaired. You can fill out a "network troubleshooting request" online at the Residential Life Portal (RLP) website or in your hall office.

# RESIDENTIAL SERVICE

## COLLEGE SERVICE CENTERS

Your College Service Center is your connection for many services provided by University Housing. Please check this list for the College Service Center that is responsible for your Hall:

### Hillside College

562-985-5161

### Parkside College

562-985-4990

### Beachside College

562-985-3032

## MAILBOX AND MAIL ADDRESS

Mailboxes are located at each of the respective College Service Centers with your mailbox number correlating with your individual room number. In order to send and receive mail, please label with the complete address below:

### Hillside College

**A-B-C-D-E-F Halls, Los Alamitos Hall,  
Los Cerritos Hall, International House**

Resident's Name  
Building & Room #  
5851 Beach Drive  
Long Beach, CA 90815

### Parkside College

**G-H-J-K-L-M-N-O-P-Q Halls**

Resident's Name  
Hall Name - Room #  
1601 Earl Warren Drive  
Long Beach, CA 90815

### Beachside College

**Pacific & Beach Halls**

Resident's Name  
Hall Name - Room #  
4835 Pacific Coast Hwy  
Long Beach, CA 90804

# FAQ

More information available online at  
[housing.csulb.edu](http://housing.csulb.edu)

## WHEN CAN I MOVE IN?

Move-in for the 2017-2018 academic year will occur on Saturday, August 19. For more information regarding the move-in schedule, see your email for timeslot.

## WHEN MAY I SEE MY ROOM?

You'll see your own room the day you move in. To see a typical room and suite arrangement we invite you to take a residence hall tour during the summer months. The tour takes approximately 30 minutes and reservations are not required.

## WHEN WILL I MEET MY ROOMMATE?

You'll meet your roommate during move-in weekend. However, you can communicate through the CSULB Housing Web Portal one week after the roommate selection process is completed.

## WHEN DOES FOOD SERVICE BEGIN?

Fall semester dining service begins with a brunch on Sunday August 20.

## IF I DECIDE TO SKIP A MEAL, IS ANY PORTION OF THE FEE REFUNDABLE?

No. Meal plans are not refundable and not transferable. We know that every resident probably won't attend every meal offered under any options and we have adjusted costs accordingly.

## IS STORAGE SPACE AVAILABLE?

Sorry, we simply don't have storage spaces available.

## MAY I HAVE VISITORS?

Certainly. Invited guests may visit in your room at times mutually acceptable to you and your roommate. Guests may stay overnight in student rooms with residents of the same sex if the host resident's roommate gives permission (written permission is highly recommended). All overnight guests must be registered at the College Service Center. Overnight guests may stay no longer than two (2) nights a month.

## DO I HAVE TO MOVE OUT AT THE SEMESTER BREAK AND SPRING BREAK?

Your license does not cover either of these periods, but you can leave your belongings in your room during these times; however we suggest you take your valuables home with you. If you plan to stay during either of these periods, you will be required to sign an additional license and pay a nominal fee. You will not be allowed access to your room over the breaks unless you have paid. No meals are served during these periods and no guests or visitors are allowed.

## WHAT ARE MY PAYMENT OPTIONS?

You can pay online with a debit card or E-check through your MyCSULB account or mail in a check to the housing office. You can also check your specific amount on your MyCSULB account. Payments are due the first business day of every month.

## IS THERE A CHARGE IF I DO NOT PAY ON TIME?

There is a \$20 one-time late fee. However, if you need an extension on a payment, you may come into the housing office before the payment date and fill out an extension form. If approved, you will have up to 15 days after the due date to pay the amount. Failure to pay your amount due by your due date (either first business day or extended date) will result in the fee being applied.

# THINGS TO CONSIDER

## UNIVERSITY BOOKSTORE

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The Forty-Niner Shops would like to welcome you to your college home by having your books ready for you when you arrive! Order your books online through the University Bookstore by Thursday, August 17, and they'll be waiting for you on Move-In Day at the Bookstore. For more information about this and other textbook resources, visit [www.shopthebeach.com](http://www.shopthebeach.com). Questions? Contact [Orders@shopthebeach.com](mailto:Orders@shopthebeach.com).

## COLLEGIATE CONCEPTS, INC.

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We have partnered with Collegiate Concepts, Inc (CCI) to exclusively provide residents with the MicroFridge and the SafeConcepts electronic safe for use in the halls. Order by August 1st and the item will be placed in your assigned room by move in day. For more information on the products, please visit <http://www.collegefridge.com/95/>

## BED BATH & BEYOND – YOUR COLLEGE EXPERTS

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- Everything you need to equip your new living space
- Practical solutions for your new space
- Room decorating ideas
- Great prices for all budgets
- Environmentally friendly products
- Shop Here. Pick Up There Service
- Ideas and advice at [bbby.com/shopforcollege](http://bbby.com/shopforcollege)
- Shop the local Bed Bath & Beyond in Seal Beach, just 4 miles from campus:  
12390 Seal Beach Boulevard Seal Beach, CA 90740 Phone: (562) 493-1800

## RENTER'S INSURANCE

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You will most likely be bringing some expensive items to school this Fall. It is important that you understand that if your laptop or other valuables are stolen or damaged, YOU are responsible for replacing them, not the University. That is why CSULB strongly recommends GradGuard™ Renters Insurance. With the GradGuard Renters Insurance plan, any personal property that is stolen or damaged by a covered peril can be replaced at full cost, subject to a \$100 deductible. GradGuard Renters Insurance also protects students financially for unintentional damage to university property, or bodily injury to others for which the student is legally liable, within the residence premises. For additional information, including coverage details and exclusions, please visit GradGuard Renters Insurance (1) or call GradGuard at 866-985-7598.